

## Inside Brand ONE with ==

## OLIVIA D'ANDREA SCALING THE PEAK OF FRANCHISE SUCCESS!

Olivia D'Andrea is a natural when it comes to ascending to new, exciting viewpoints – both in her career and in life. Take one glance at her journey to date, and it seems she's always had an adventurer's heart. An avid rock climber, Olivia's now laced up to hit the next level as BrandONE's Vice President of Administration and Compliance.

Olivia first mapped out her franchise path through a degree in Business Management from University of North Carolina at Charlotte. When she graduated, the born explorer joined Driven Brands, a leading automotive franchise. There, she spent some eight years honing her skills in Human Resources, Franchise Development, Managing Audits, Compliance, and Business Administration.

Still, Olivia wanted to pursue greater heights. She began specializing in Customer Relationship Management, as well as Process Management.

In doing so, she discovered a deep passion for building more efficient teams.

Using modern systems and techniques to pace performance, Olivia quickly became a leader among her colleagues. So much so, she ventured on to take her experience to several major franchisors, including Meineke Car Care Centers, MAACO, CARSTAR, 1-800 Radiator and Take 5 Oil Change.

BrandONE is thrilled that Olivia's professional compass led her to our crew.

When she's not conquering operational mountains or belaying rock faces in her past time, you likely will find the N.C. native with her husband, Johnny, and their two children.

Make sure to say hi to Olivia and help echo our excitement that she trekked her way to B1!